



**Fraktjakt's instructions
for Integrations**

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Welcome

This document is only intended for business customers who intend to automate shipping with a shipping module, order connection or other integrations with Fraktjakt. For the connection to work, you must have registered a business account with integration on Fraktjakt.

We also describe how you can make settings in your account to facilitate search results and to manage your purchases more smoothly.

Shipping modules for e-commerce and business systems

- *FortNox, AbanteCart, Klarna Checkout, LiteCart, OpenCart, OsCommerce, Magento eCommerce 1.9x, Magento eCommerce 2.x, Odoo, Shopify, QuickButik, Joomla VirtueMart, Wordpress EasyCart, Wordpress WooCommerce, X-Cart, PrestaShop and ZenCart.*

Development Framework

- *PHP Library, Python Library, Ruby on Rails plugin*

Tailor-made shipping solutions

If your e-commerce system is missing from the list above, you can easily create a customized integration with Fraktjakt's API.

Do you have questions about shipping?

If you are a company that runs several different online stores or business systems, we will be happy to tell you how you can easily get a comprehensive grasp of shipping with several integrations.

We will be happy to help you if you have problems during registration or shipping purchases.

We appreciate and like all questions and comments about our services.

Contact us:

http://www.fraktjakt.se/om_fraktjakt/kontakt

Registration

If you do not already have an account on Fraktjakt, first click on *"Register new Company"* directly under the *"Login"* menu or through the button on the *"Login"* page.

If you already have an account, you can add both companies and integrations under your settings.

Company details

Fill in the information for your company. All orange-marked fields are required for registration.

Enable shipping integration

Select *"Yes"* if you intend to integrate your company's e-commerce or business system with Fraktjakt. This results in an integration being created under your business account. It is also possible to activate new integrations later under the company settings if you choose *"No"* during registration.

You can connect several integrations to the same company.

Shipping integration 

No Yes

User data

Fill in your personal details for the user account that is created at the same time as your company is registered. You will become the "main administrator" of the company that is now being registered.

Press the *"Register"* button to complete the registration.

Confirm your email address

We have sent you an email so that you can activate your user account. Read the email we sent you carefully.

Welcome to Fraktjakt!

Settings

Start by entering the Title of your Integration. This is what will be listed as the sender on your shipments and visible to your customers. For example, the name of your online store.

Choose the system you want to integrate with, the type of integration you want to use and whether the shipping choices should be able to be influenced by your customers (shipping control) .

Which selection options are available depends on which system and integration type you have chosen.

Press **Create**.

Register a new integration

Settings for the integration belonging to *Demo company*

Sender title ⓘ Demo company webshop

Integrate with ⓘ -- Select your system --

Test mode Test Create real shipments

Create

Start here!

Choose which system you want to integrate with and retrieve shipping information from. Depending on which system you have chosen, there are then different options for the type of integration and freight control you want. Press save to confirm the selections.

 **Need help getting started?**

Our customer service is happy to help you get started with a free introduction and fine tune the correct settings for your integration, completely free of charge.

[Contact us](#) if you have any questions about integrating with Fraktjakt. We will help you.

Custom settings

The settings are then adapted according to the integration you have chosen, so all settings in this document are not available to you as they are not relevant to your integration type.

Easy order import

Fraktjakt's *Easy Order Import* requires membership in Fraktjakt+.

This is by far the easiest way to quickly get started and create shipments from your system's orders.

Easy order import

An easy order import between your business- or ecommerce system and Fraktjakt. Download your customized file and upload it to your server to enable the importing of your order details directly into Fraktjakt.

When the Order import is active, new orders are automatically fetched every two minutes. You can also retrieve orders manually if the order number does not exceed your specified Start Order ID.

Your personal order import ⓘ [Download](#)
Version 1.0.9 for WooCommerce, 07/09/2019 (More information)

URL to your Order Import ⓘ

Activate the order import No Yes

Minimum weight for import ⓘ kg

Automated order import ⓘ →

Start order ID ⓘ [▶ Set to your latest order](#)

[Save](#)

For most systems, Fraktjakt needs to create a customized integration script together with a personal order connection key. Upload this personal script to your web server. You can then activate the order connection to start transferring your orders to Fraktjakt.

Other systems are integrated by entering personal keys from the current system. What concerns your system is described in your Simple Order Connection.

So that out-of-date orders are not processed, we recommend that you click the *"Set to your latest order" button*, then your latest order number will be added and no previous order numbers will be processed.

Other useful settings are minimum weight for imports, where you can specify a limit for small shipments that should instead be sent as letters, as well as a time span between which times Fraktjakt should automatically collect and prepare shipments from your new orders.

If possible, imported orders are added directly as shipments in your shopping cart if you have set up everything for automation, packaging calculations and there is weight and measurements for your goods. Otherwise, the orders are posted as pending shipments in your shipping list. You can then either choose to process or delete these.

Automatic calculation of package dimensions

Use Fraktjakt's built-in packaging methods to automatically calculate the total outer packaging size for shipped goods.

- **None**
No packaging method will be applied to your submitted goods.
- **Default package template**
All the goods are previously set to fit in your default package template .
A very fast method that works best for cases where you either actually only send packages in one packaging size, but also in cases where you do not need to calculate the price before booking the shipment. For example, at a fixed price, free shipping with own shipping agreement.
- **Fraktjakt's Simple packaging algorithm**
A faster and simpler packaging method. Uses all active package templates and tries to place the goods in as few and as small packages as possible. Requires complete measurements of all goods otherwise the Reserve routine is used .
Works best when you only sell flat or a few items.
- **Fraktjakt's Universal Packaging Algorithm**
A more universal method. Uses all active package templates and tries to place the goods in as few and as small packages as possible. Requires complete measurements of all items otherwise the backup routine is used. Our recommended method that covers the most possible options.
- **Fraktjakt's Detailed Packaging Algorithm**
more accurate method, which takes longer but explores more possibilities. Uses all active package templates and tries to place the goods in as few and small packages as possible. Requires complete measurements of all goods otherwise the Reserve routine is used.

Packing optimization

Do you pay to send air?
You will not just save time and money by letting Fraktjakt automatically calculate and optimize your package size. You also help the environment.
Use Fraktjakt's built in [Packing methods](#) to calculate the package that is optimal size for the submitted items. The package will be chosen from your existing package templates.
We help you to stop paying for air.

Packing method

Active packing method Fraktjakt's Universal packing algorithm

Padding per item 2.0 cm

Fallback method When the measurements are missing on an item, use the packaging

Compatibility mode No Yes

Save

Padding per item

Enter how much shock-absorbing packaging you estimate is needed around each item in addition to the carton packaging specified under the package template.

The backup routine

This backup routine can be used to automatically supplement sent goods that lack measurements and weights from your e-commerce system, with measurements from either your default package template or content wall.

In this way, you can get automatic shipping calculations even if there is no information from your store.

Packaging stock

 Packaging stock ^

Automatic stock keeping of your packing.

Activate to automatically deduct your stock balance of packaging materials from sent shipments and avoid package templates when its inventory has been depleted.

Automatic stock balance ? No Yes

Minimum stock ? pcs

Notification when running low ? No Yes

[Save](#)

Activate to automatically count used packaging from your stock balance and avoid package templates whose stock balance runs out.

We can send out a reminder via email when a package starts to run out.

You set the current stock balance under your package templates.

Default package template

Default search

Default commodity in search

Prefill the search form with your default commodity to speed up the manual creation of shipments.

Select which **Commodity template** should be default

Anonymt innehåll

Use default commodity in search

No Yes

Use the Default Package on the search page

By choosing to use a package template as the default package on the search page, the dimensions for the package will automatically be pre-filled. The weight can also be specified on the package template.

Select which **Package template** should be default

paket 25x20x15

Use the Default Package on the search page

No Yes

Save

One of your package templates is selected as default.

The default package template can then be used as a standard measure for searches and a simplified packaging method.

Automatic selection of shipping service

Speed up your shipping booking by automatically selecting a shipping service and processing incoming shipping connections so that they are delivered as finished shipments directly in your shopping cart.

Search criteria

- Favorite service
- If you have an individual shipping service that you always want to prioritize when it is available, choose this one.
- Cheapest shipping service
- Choose the cheapest shipping service
- Fastest shipping service
- Choose the shipping service that reaches the recipient the fastest. If two are equally fast, the cheapest is chosen.
- Nearest agent
- Choose the service with the closest agent to the recipient's address. The services that have home deliveries are selected last. If two services are the same distance to the nearest agent, the cheapest service is chosen
- Nearest delivery (including home delivery)
- First of all, choose the cheapest service with home delivery. Alternatively, the cheapest service to the nearest agent.

Limits

- Max price difference
- Do not choose the Favorite service if the loss to the cheapest is more than the specified value. In that case, the cheapest service will be chosen.
- Maximum distance to agent
- Maximum distance to the nearest agent for shipping services. If the distance is longer, no service is automatically selected.
- Proof of Delivery required
Only choose services that have proof of delivery, signature upon receipt, if the shipping is worth more than the stated value.

Choice of shipping

Your choices, but faster ^

Speed up your shipment creation by automatically selecting shipping services for manually created shipments on the search page, so that they become complete shipments automatically.

Shipping selection

Automatic choice of shipping Off On

Domestic shipping

Preferred service

Secondary select

Select the cheapest shipping service

International shipping

Preferred service

Secondary select

Select the service with the nearest agent to the recipient address. The services that have home deliveries are selected last. If two services are the same distance to the nearest agent, the cheapest service is selected

Limits

Different limits for not automatically select the preferred shipping service.

Max price difference SEK

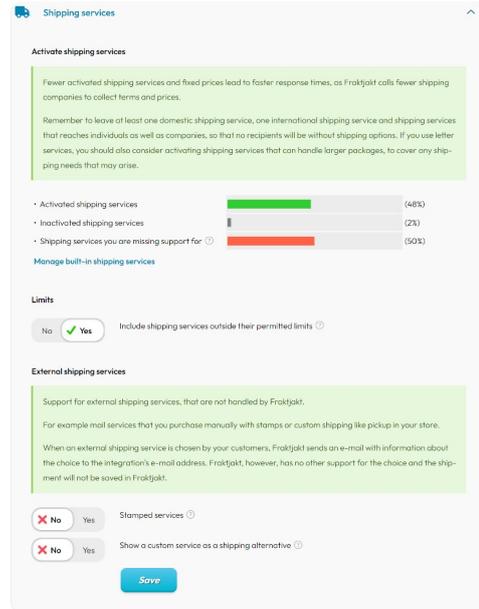
Max distance to agent km

Proof Of Delivery required SEK

Save

Shipping services

This setting shows an overview of what percentage of services you have activated, deactivated or unavailable because you lack a shipping agreement or lack support for stamped services.



Stamped services

Also show stamp services as a shipping option for your customers in the responses retrieved via your integration with Fraktjakt.

Show your own shipping service as a shipping option .

Select "Yes" here if you want Fraktjakt to present your own shipping service among the other shipping options displayed in the online store.

Title

The name of your own shipping service

(for example "Collect in store", "Self collection" or "Local delivery")

Price on own service

Enter the price of your own shipping service in kroner

(for example "0", "59", "99" or any other amount of your choice. Fraktjakt will not charge or otherwise handle this fee, but this is only for external management of your e-commerce system)

Displayed price

3 Displayed price

Display fixed or free shipping costs for your customers, while they select a shipping product through an integration with Fraktjakt.
You can also enter fixed price per shipping product under [Shipping services menu option](#).

Fixed price

Does the webshop offer fixed price on domestic shipping? No Yes

Fixed price on domestic shipping 50 SEK

Does the webshop offer fixed price on international shipping? No Yes

Fixed price on international shipping 175 SEK

Free shipping

Does the webshop offer free domestic shipping? No Yes

Does the webshop offer free international shipping? No Yes

Max displayed shipping cost

Max price for domestic shipping No Yes

Max price for international shipping No Yes

Price rounding

Price rounding method No rounding

Save

Fixed price

Show a fixed shipping price for your customers regardless of which shipping service they choose. You can set different prices for domestic and international shipping.

Tip! You can also set different fixed or adjusted prices for different shipping services under the menu item [Shipping services](#).

ATTENTION! However, the shop owner must of course pay the correct shipping price when purchasing the shipping itself.

Free shipping

If an online store customer buys for a certain value (see the next setting, "Purchase limit") in the store, shipping can be set to SEK 0 for all available services shown to the customer.

ATTENTION! However, the shop owner still has to pay Fraktjakt for the shipping at the actual shipping purchase. Shipping does not become free just because you present it as free to your customers.

Purchase limit for free shipping

Enter the purchase limit in kroner.

You can specify different limits for domestic and international shipping.

Max displayed price

Enter an upper limit for the displayed shipping cost towards your customers, regardless of what the actual shipping price will then be.

Price rounding

You can also check how the shipping price is displayed for your customers through different rounding models. Choose between no rounding, Swedish standard rounding, rounding up/down to the nearest number, tens or numbers ending in nine.

Search settings

Default search

Default commodity in search

Prefill the search form with your default commodity to speed up the manual creation of shipments.

Select which **Commodity template** should be default

Demo commodity

Use default commodity in search

No Yes

Use the Default Package on the search page

By choosing to use a package template as the default package on the search page, the dimensions for the package will automatically be pre-filled. The weight can also be specified on the package template.

Select which **Package template** should be default

paket 35x30x20

Use the Default Package on the search page

No Yes

Save

If you often send packages with the same dimensions or the same content, you can choose to use content templates and package templates to prefill the information on the search page.

Sorting

These settings control the sorting of shipping services returned to external integrations. If you have selected a preferred shipping service, that service will be presented first.

The setting does not affect sorting when performing a manual shipping search. That is set under your account settings.

The result shall be sorted on

Time Price

Sort custom shipping service last

No Yes

Preferred service

[See setting](#)

The shipping time is shown as

Number of workdays Day of arrival

Save

The result must be sorted by

Here you choose whether the search results should be sorted by price or delivery time.

The shipping time is shown as

Here you choose whether you want to display the delivery time in days or arrival time.

Handling

Handling time

Estimate how many days are needed for your handling of the shipments before it can be delivered

This affects how the estimated shipping time is calculated. This may be presented to your customers in shipping notifications and integrated shipping selections in e-commerce systems.

Handling days days

Pickup days

You find the settings for pickup days and break time under your addresses in the menu for 'My addresses'.

Package submission

Enter what days you usually deliver packages to agents or terminals, when pickup isn't included in the shipping service.

This information is used to calculate estimated delivery for shipments without pickup to your recipients. This also takes your handling days into account.

Days of the week Monday Tuesday Wednesday Thursday Friday

[Save](#)

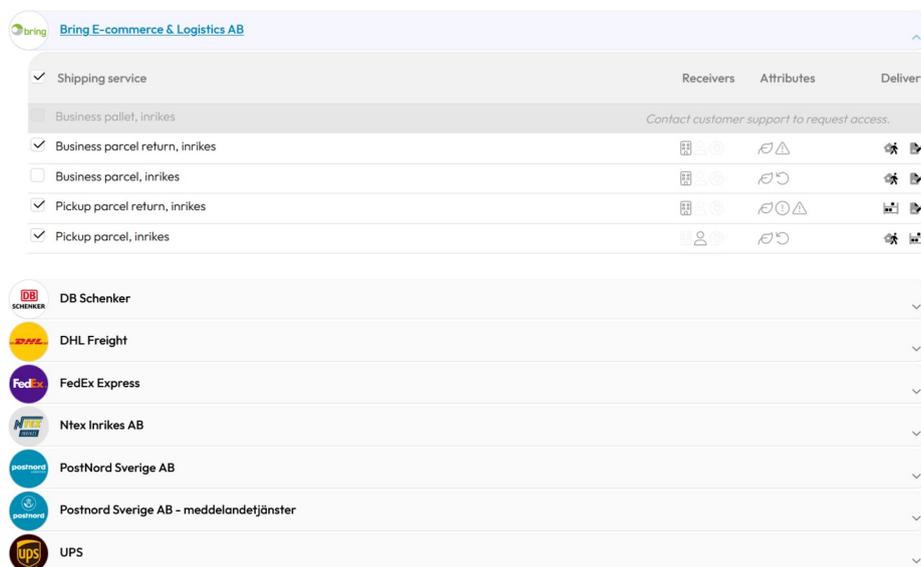
With the settings for handling, you can control how the estimated delivery time is calculated.

The estimated delivery time is partly presented in Fraktjakt's built-in shipping notifications, but they can also be presented in Fraktjakt's integrated shipping selection for the systems that support customer-controlled shipping selection.

In the Processing time setting, you specify how many days you expect to need on average to process new orders before they are ready to be shipped. This value is specified as an integer for the number of days between 0-14 days.

You can also specify which days of the week your store is expected to hand in shipments for package delivery and which days you book pickup. Pickup depends on which address the item is sent from, so you can find that setting under "[My addresses](#)".

Shipping services



The penultimate part of the online store settings is for you to be able to choose which shipping services your automatic shipping choices should be able to choose from, but also which shipping options are shown to your customers if you have integrated Fraktjakt with customer-controlled shipping in your store checkout.

Tip! Showing fewer services will result in a faster search result, but be careful not to disable too many shipping services, as this may result in no shipping service being displayed. Always ensure that there are overlapping shipping services for all conceivable volumes, weights, private/business and destinations for your customers.

Note that the shipping providers and shipping services shown here are dependent on the search setting "You should most often search for" where you have either set for private person or company.

You can both change which names are presented for the shipping services to your customers, as well as change in detail the shipping prices that appear in the search results to your customers if you use an integration with customer-controlled shipping in your store checkout. Note! These are not the prices you pay yourself, but only the shipping price shown to your customers.

You can either change the displayed price as a percentage of the actual price, adjust up/down, or set a fixed cost on specific shipping services. If you choose to enter fixed prices, you must remember to update the price yourself in case of any price adjustments carried out by the carrier.

You can also specify a fixed price for all shipping services via the Integration [setting Price display](#).

My addresses

The webshop's addresses are shared with its associated companies. The sender name is automatically replaced with the title of your integration, unless you have specified an alternative name for the address.

?

My addressesOther addresses

Address type	Name	Street address	City / Country	More
Billing address Default billing address	Testföretaget	Fakturagatan 2	JÖNKÖPING	⋮
Shipping address Default delivery address	Annat företagsnamn	Västra Storgatan 123 Gaturad 2	JÖNKÖPING	⋮
Shipping address	Testföretaget	Västra Storgatan 123b	JÖNKÖPING	⋮
Shipping address	Testföretaget	Testgatan 12	JÖNKÖPING	⋮
Shipping address	Maja Pärsson	Stora Storgatan 1	JÖNKÖPING	⋮
Shipping address	Testföretaget	Testgatan 1212	JÖNKÖPING	⋮
Shipping address	Testföretaget	Gjuterigatan 9	JÖNKÖPING	⋮
Shipping address	Testföretaget	Östra Storgatan 102	JÖNKÖPING	⋮
Shipping address Default pickup address	Testföretaget	Testbutiksgatan 3 Høj høj	JÖNKÖPING	⋮
Shipping address	English Company Ltd	Street 1	LONDON	⋮
Shipping address	Testföretaget	Arsenalen	STRÅNGNÄS	⋮

+ Add

When a call is made from your system, these addresses are used for sender information. If a sender address is submitted that matches one of your addresses, it will be supplemented with directions, port code and pickup information from the address's saved information.

It is also possible to set it so that new sender addresses are automatically saved.

Collection details

Pickup ?

Time
11:00 → 17:00

Break time
13:00 *

Days
 Monday Tuesday Wednesday Thursday Friday

Pickup instructions

Under your saved addresses in the *"My addresses" menu*, you have the option to set defaults for the shipping companies' pick-up of shipment. This setting is to speed up the booking of pickup and simplify your future shipments.

Here you simply enter the information that the various shipping companies need to know, when they will arrive and how they will find you. When you book shipping in the future, Fraktjakt will fill in the fields for your bookings with this information. It is, for example, very rarely that you need to change the directions to the online store's warehouse.

Time	Enter the desired time span when you want the shipping companies to come and pick up from this address. Note! This is only a request and if it does not match the driver's schedule, they may arrive at a different time or the pickup may be cancelled. Preferably enter as large a time span as possible.
Break time	Enter the latest time for when the booking should take place on the same day from this address.
Days	The times and days you cruise in are used by Fraktjakt to calculate the arrival times in the shipment search results. If you only send a few packages a week, a few fixed days a week might be fine. Then Fraktjakt also knows what day your customers' orders are sent and you can specify a reasonably accurate delivery time to your customers.
Delivery instructions	Fill in a route description and special instructions that can make it easier for the carrier when he comes to pick up the store's shipment. This information will appear on the pickup instructions when making a booking for pickup.

My contacts

If the company Fraktjakt+ has you also have access to My contacts.

There you can enter your customers. It is also possible to set up so that new contacts are automatically created by the recipients of your shipments.

The screenshot shows the 'Addresses' management interface. At the top, there are tabs for 'My addresses' and 'Other addresses', with 'Other addresses' selected. A search bar is located on the right. Below the tabs is a table with columns: Name, Address, Contact information, a counter, a star icon, and a 'More' menu. The table contains four entries:

<input type="checkbox"/>	Name	Address	Contact information		☆	More
<input type="checkbox"/>	Kalle Johansson	553 21 JÖNKÖPING	🇸🇪 kalle.johansson@mail.com 0731234537	0	★	⋮
<input type="checkbox"/>	Bolag 1	417 46 GÖTEBORG	🇸🇪 bolag1@exempel.se 0731234567	1	☆	⋮
<input type="checkbox"/>	Kunden Kund	123 56 FARSTA	🇸🇪 0731233567	0	☆	⋮
<input type="checkbox"/>	Test Testsson	W7 ZEN LONDON	🇬🇧	0	☆	⋮

Below the table, there is a '+ Add' button and a link to 'Import contacts from a CSV file'.

Fraktjakt saves statistics for how often each contact has been used.

When a call is made from your system, Fraktjakt tries to match the recipient and address against your contacts. If Fraktjakt finds a contact that fits the call, the recipient details will be supplemented with directions and port code.

Package templates

Use package templates to save time by reusing the dimensions of your most common package sizes. The package templates are available as a quick selection when entering the shipment. They can also be used in possible integrations and order connections for automated package selection.

The screenshot shows a shipping form interface. On the left, under 'Goods details', there are two tabs: 'Detailed' (selected) and 'Party'. The main form area is labeled '1.' and contains a dropdown menu for 'Package template' with the placeholder text '-- Choose package template --'. The dropdown is open, showing a list of options: 'Paket 30x22x10', 'Paket 30x22x18', 'Paket 31x22x25', 'Paket 36x27x16', 'Paket 37x28x22', 'Paket 40x30x20', and 'Manage package templates'. To the right of the dropdown, there are input fields for 'Weight' (0.1 kg), 'Length' (cm), 'Width' (cm), and 'Height' (cm). A '+ Add a parcel' button is located to the right of the form.

Starter templates

New accounts are assigned a number of starter templates with standard package dimensions, so that you can get started quickly and easily. If you spend a few minutes going over your supply of packaging and entering its dimensions as package templates, it is time well invested that you will quickly earn in future shipping purchases.

Shipping purchase

It is always you as the online store owner who buys, manages and books pickup for the shipping services through your account in Fraktjakt. Regardless if the initial choices are yours or your customers.

Merge shipping purchases

The easiest way is to pay for several shipments at the same time via our shopping cart.

Then a collection document is also created for all the prints you need in one and the same document . If your printer or print server supports e-mail printing, you can also set the printouts to be sent automatically to your printer.

Merge your invoices

Another popular feature with Fraktjakt is our collective invoices. Where all your shipment purchases from the period are collected on a common invoice. Then you don't have to deal with multiple invoices from different shipping companies, and multiple shipping purchases during the same period can also be combined into the same invoice.

Booking with own shipping agreement

Even if you buy shipping against your own shipping agreement, you can still use Fraktjakt for this automatic order connection, book a pickup, print shipping documents, send out personal notifications, display customized tracking pages and manage the shipments via our system.

Your own contract prices can therefore also be compared against all of Fraktjakt's other services. Everything prepared to be automated, so that you can automatically be assigned the cheapest, fastest and most suitable shipping services regardless of whether you already have an agreement with the shipping companies or not. Everything according to your wishes and preselected shipping services.

Buying against your own shipping agreement requires that you first register and have your agreement approved in Fraktjakt as well as a subscription to our service Own shipping agreement.

Don't forget your shipping labels!

After completing the shipping purchase on Fraktjakt, you must print the shipping document.

If a delivery note is missing during collection, you may be charged additionally by the shipping companies.

Shipping documents



Print all of the shipping documents belonging to this order ^

Missing documents may render an additional fee from the shipping company and in worst case that shipment is denied.

Select print format under your [Settings](#). Ordinary paper can be used if you lack label stock. Just glue or tape the paper manually onto the parcels.

You know that you can buy everything from labels to packaging and even label printers quickly and easily at low prices [directly from us?](#)

> [Read more about Shipping documents](#)



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 [Print shipping labels](#)

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